

Fairview

Medical and Allied Health Staff Code of Professional Behavior

Fairview's Mission

To Make Health Happen with Human Compassion

All medical staff and allied health staff of Fairview Health Services acknowledge the guiding code for our professions, and as part of the credentialing and privileging process commit to:

- Place the patient at the center of all we do
- Apply the best science we know
- Model the highest level of professionalism
- Actively engage as a collaborative member of the care team
- Be aware of, and comply with the Bylaws, Rules and Regulations and applicable Policies of the entities within which we work

- I. Place the patient at the center of all we do
 - a. I am readily available and approachable
 - b. I discuss medical conditions and medically appropriate treatment choices available with each patient
 - c. I advocate for the patient
 - d. I collaborate with other members of the care team to coordinate care.
 - e. I respect patient confidentiality
 - f. I respect patient diversity
 - g. I encourage questions and respond to them openly
 - h. I respect the important role of family and friends
 - i. I will do my best to meet patient needs within the constraints of science, ethics and available resources.
- II. Apply the best science we know
 - a. I maintain professional knowledge by attending continuing education, reading and learning from colleagues
 - b. I avoid treatment and procedures that are not in keeping with the latest science
 - c. I consult with experts in all professions and I don't provide care outside my area of expertise

Fairview

- d. I acknowledge by my actions and words that I am an educator for patients, family and colleagues and I have a duty to apply the best possible science to that role.
- e. I disclose real or potential conflicts of interest that may create the perception of bias.

III. Model the highest level of professionalism

- a. I share information and knowledge proactively with other members of the care team
- b. I communicate effectively with colleagues and avoid rude or confrontational behavior
- c. I maintain a respectful manner
- d. I challenge the professional judgment of others in a polite manner and I do not speak negatively of other health providers to patients and families
- e. I model appearance and deportment in a way that provides confidence and comfort to the patients.
- f. I will refrain from sexual contact or romantic relationships with all patients.
- g. I refrain from conduct and activities that may impair professional judgment and ability to act competently

IV. Actively engage as a collaborative member of the care team

- a. I actively participate in team conversations, meetings and rounds related to care
- b. I am willing to actively engage in medical staff committees
- c. I am willing to share helpful information
- d. I listen to others
- e. I communicate effectively with referring physicians
- f. I respond to colleagues and staff in a timely manner
- g. I manage hand-offs well

V. Be aware of and comply with the rules

- a. I have an obligation to understand and follow pertinent Fairview policies
- b. I help create and sustain standards of care delivery
- c. I monitor my own behavior and the behavior of others
- d. I provide honest feedback and coaching to others when needed